2026 ENTRY REQUIREMENTS

Pinnacle Award - Above & Beyond

GOAL

The purpose of the Pinnacle Award for Service "Above & Beyond" is to recognize and promote service excellence in the commercial real estate industry. This performance of service "Above & Beyond" should highlight a single event or action that exceeded a client's expectations within the last 24 months.

ELIGIBILITY AND JUDGING

- Open to Property Owners/Management Companies or Service/Supplier Companies
- Entries are to be submitted on a self-nominating basis.
- Entrants must be BOMA Manitoba members in good standing
- The event or action described must have occurred within the past 12-24 months
- Entrants may not have won in the same category during the last 3 years
- Judging is based on the written submission and fulfillment of all formal entry requirements

SUBMISSIONS

Local award winners will be eligible to compete in BOMA Canada's national awards competition. National awards will be presented at BOMEX 2026, September 22-24 in Ottawa, ON.

Registration Form and Fee:

Fee:	**$100.00** plus GST **To be invoiced upon registration**
March 27, 2026	Registration deadline (i.e. Register by emailing the BOMA office to confirm your intent)
April 28, 2026	Formal Entry materials (below) must be received at the BOMA Manitoba office

Formal Entry:

The following items will be required as part of your Formal Entry package:

1. A cover sheet stating the following must be included:
   Name of Property Owner/Management Company or Service/Supplier Company as well as the Name, Phone Number and Address of the person who will receive all correspondence.
2. Completion of criteria sections A-F below. **We require the submission in PDF format.**
4. A high-resolution electronic copy of your corporate logo must be provided.
5. An electronic copy of your team photo must be provided.

Criteria:

A. Event or Activity (20 points) (Maximum 300 words)

- Describe the event or activity that you feel qualifies the company for recognition as going "Above & Beyond", specifically how the service exceeded expectations in terms of responsiveness, quality, and professionalism, customer satisfaction, delivery, safety, moral and environmental considerations.

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B. Customer Satisfaction (15 points) (Maximum 300 words)

- Define what your company considers a "normal" response to this circumstance and explain how the approach improved client satisfaction beyond standard expectations.

C. Extraordinary Response – Delivery (20 points) (Maximum 300 words)

- Describe the company’s response in meeting the client’s needs by going out of its way to accomplish the task at hand and/or perceiving the client's urgency at the time of the event. Highlight how delivery timelines or execution were exceptional.

D. Client Impact – Safety (15 points) (Maximum 300 words)

- Describe the immediate impact to the client, such as cost savings, emergency action, or enhanced safety measures implemented during the process.

E. Recognition (15 points) (Maximum 300 words)

- How does your company recognize and encourage a willingness to respond to "Above & Beyond" the Call of Duty?

F. External Recognition – Client Testimonial (15 points) (Maximum 300 words)

- Did your company receive any recognition because of your actions? Please provide 1 client testimonial that reflects the value and impact of your efforts.